# **General Info**

to disable Q & A notifications for this solicitation.

# Digital ID required

# Deadline

04/25/2023 11:00 AM CDT

# Advertised

04/06/2023 03:46 PM CDT

# **Business Name**

Arkansas Department of Transportation - Equipment and Procurement

# State

Arkansas

# County

**Ouachita** 



Number H-23-335H

# Description

4/6/23, 3:46 PM Bid Express :: Solicitations :: H-23-335H

Security Services -District Seven Headquarters

FOB: Camden, AR

Allows zero unit prices and labor

Yes

Allows negative unit prices and labor

Yes

Allows multiple bids per solicitation

No

# Q & A

Deadline

Same as solicitation deadline.

Remarks

# ATTACHMENT LIST

CONTRACT AND GRANT DISCLOSURE AND CERTIFICATION FORM.pdf (157 KB)

Download, complete, and upload in the Required ...

Standard Bid Conditions Revised 2022.pdf (156 KB)

Security Services Specifications District 7.pdf (654 KB)

# **BID INVITATION**

Electronic Sealed bids for furnishing the commodilies and/or services described below. subject to the Standard Bid Conditions or this Bid Invitation will be publicly opened at the above-noted bid opening date and time at the ARDOT Equipment and Procurement Division located at 11302 West Baseline Road, Little Rock, AR 72209. Bids must be submitted on this form, with attachments when appropriate, or bids will be rejected.

In compliance with this Bid Invitation end subjed to all the Conditions thereof. the undersigned offers and agrees to fumlsh any and all items upon which prices are quoted, at the price set opposite each item.

| Company Name:*                         | Name:*  |      |
|--|---------|------|
| Address:*                              | Title:* |      |
| Federal Tax ID or Social Security No:* | Phone:* | Fax: |
| E mailet                               |         |      |
| E-mail:*                               |         |      |
| Signature:*                            |         |      |

# **Security Services**

The Arkansas Department of Transportation (hereinafter referred to as the "ARDOT") will recieve bids for the furnishing of Security Services for the period of Date of Award through April 30, 2024, with the option to renew, as mutually agreed, annually, for six (6) additional years. Services provided must be in accordance with Specifications and Special Provisions attached to and made part of this contract..

Security Services are required for the District Seven Headquarters Complex located at 2245 California Avenue, Camden, AR.

All bidders should complete and return the Eligible Bidder Certification (Attachment A), Disclosure Form (see Page 2 of Standard Bid Conditions – Item 18), Restriction of Boycott of Israel Certification and Illegal Immigrant Certification (see Page 2 of Standard Bid Conditions – Item 17) issued with this bid.

Bid Bond in the total amount of \$500.00 required of all bidders at time of bid opening or bid will be rejected. Personal and company checks are not acceptable as Bid Bonds. See Condition 4 on page 1 of Standard Bid Conditions.

Performance Bond in the amount of \$1,000.00 will be required of successful bidder prior to providing goods/services. Personal and company checks are not acceptable as Performance Bonds. See Condition 4 on page 1 of Standard Bid Conditions.

Surety Bonds may be submitted electronically through the online bidding process. If submitting a Surety Bond that is not compatible with Surety 2000 and Tinubu, your company still may do so. Other Surety Companies will still be accepted but must be received in Equipment and Procurement before the time of bid opening at 11302 West Baseline Road, Little Rock, AR 72209 prior to the designated time of the bid opening. This includes Cashier's checks, Certified checks, or Money orders submitted as bid bonds must be physically received by Equipment & Procurement.

Bids and Specifications are available on-line by going to the ARDOT Web Site – www.ardot.gov and clicking on "Commodities and Services Bids/Contracts Information". Tabulations will also be available at this site after award of bid/contract. If you have any questions, call this office at 501-569-2667.

# BID SHEET

1. Security Services - as specified.

Under State Law, term of a service contract may not exceed seven (7) years including the initial term and all successive renewals. The contract may be renewed annually upon mutual agreement of the parties.

Increased cost, if any, to renew after original contract period shall be agreed to but not to exceed the per hour dollar amount set forth below.

```
Bid Price (Do not include any Local, State or Federal Taxes) per hour $*
$
1st year renewal - May 1, 2024, through April 30, 2025, per hour $*
$
2nd year renewal - May 1, 2025, through April 30, 2026, per hour $*
$
3rd year renewal - May 1, 2026, through April 30, 2027, per hour $*
$
4th year renewal - May 1, 2027, through April 30, 2028, per hour $*
$
5th year renewal - May 1, 2028, through April 30, 2029, per hour $*
$
6th year renewal - May 1, 2029, through April 30, 2030, per hour $*
$
```

# ILLEGAL IMMIGRANT CERTIFICATION

Pursuant to Arkansas Code Annotated § 19-11-105, Contractor(s) **shall** certify with OSP that they do not employ or contract with illegal immigrants.

By signing below, the Contractor agrees and certifies that they do not employ illegal immigrants and will not employ illegal immigrants during the remaining aggregate term of the contract.

| Bid Invitation H-23-335H:                 |                    |
|---|--------------------|
| AASIS Number:                             |                    |
| Description: Security Services - District | Seven Headquarters |
| Contractor Name:*                         |                    |
| Contractor Signature:*                    | Date:*             |
|   |                    |

# RESTRICTION OF BOYCOTT OF ISRAEL CERTIFICATION

Pursuant to Arkansas Code Annotated § 25-1-503, a public entity **shall not** enter into a contract valued at \$1,000 or greater with a company unless the contract includes a written certification that the person or company is not currently engaged in, and agrees for the duration of the contract not to engage in, a boycott of Israel.

By signing below, the Contractor agrees and certifies that they do not currently boycott Israel and will not boycott Israel during any time in which they are entering into, or while in contract, with any public entity as defined in § 25-1-503.\* If at any time after signing this certification the contractor decides to engage in a boycott of Israel, the contractor must notify the contracting public entity in writing.

If a company does boycott Israel, see Arkansas Code Annotated § 25-1-503.

Name of public entity: Arkansas Department of Transportation

H-23-335H/Security Service District Seven Headquarters:

| Contractor | Name: | . * |
|------------|-------|-----|
|------------|-------|-----|

Contractor Signature:\*

Date:\*

# ATTACHMENT A - ELIGIBLE BIDDER CERTIFICATION

The Bidder represents and warrants for itself, its employees and its subcontractors and certifies they:

Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any Federal

ineligible, or voluntarily excluded from covered transactions by any Federal department or agency;

2. Have not within a three-year period preceding thus Bid been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State, or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

3. Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State, or local) with commission of any of the offenses enumerated in paragraph two (2) of this Certification;

4. Have not within a one-year period preceding this application/Bid had one or more public transactions (Federal, State, or local) terminated for cause or default; and

The Bidder represents, warrants and acknowledges the understanding that resfrictions placed on the employment of labor or on the scale of pay for the work on a contract will be the requirements of the Fair Labor Standards Act (Federal Wage-Hour Law) of 1938, 28 USC §201 et seq., and other applicable labor laws.

The person executing this Certification further represents, warrants and affnns the truthfulness and accuracy of the contents of the statements submitted on or with this Certification and understands that the provisions of 31 USC §3801 et seq. are applicable thereto.

<sup>\* &</sup>quot;Public Entity" means the State of Arkansas, or a political subdivision of the state, including all boards, commissions, agencies, institutions, authorities, and bodies politic and corporate of the state, created by or in accordance with state law or regulations, and does include colleges, universities, a statewide public employee retirement system, and institutions in Arkansas as well as units of local and municipal government.

| BIDDER NAME (Comp         | pany Name):*  |
|---------------------------|---|
| BY (Signature):*          |   |
| TITLE:*                   |   |
|                           |   |
| BID BOND                  |   |
| In the amount of \$5      | 500.00  |
| Guarantee Method* Choices |   |
| Paper Bid Bond, Cash      | nier's Check, Certified Check, Money Order, or an Annual Bond on File — |
| Confirmation* Choices     |   |
| Electronic Bid Bond       |   |
| Bond ID*                  | Surety Agency* Choices  |
| Surety State*             | Principal*  |
|                           |   |

# ENVELOPE REQUIRED DOCUMENT LIST

Name Omission Terms

The information supplied in this component will be available to the owner-agency immediately after the bid deadline, but before the bid is opened.

Paper Bid Bond, Cashier's Check, Certified Check, Money Order, or an Annual Bond on File

Original, wet-ink documents are required at time of bid op...

I have opted to electronically verify my bid bond.

1 Required Document

# REQUIRED DOCUMENT LIST

Name Omission Terms

Contract and Grant Disclosure and Certification Form
Failure to complete all of the following information may re...

1 Required Document

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Page 1 of 4 Pages

- 1. Prior to preparation and submission of bid, prospective bidders should contact the District Equipment Maintenance Supervisor or the District Maintenance Engineer at (870) 836-6401 to arrange for inspection of the area and to review details of the services to be provided.
- 2. Security is to be provided to replace specific shifts previously assigned to regular Department guard employees. A shift period will be no less than 7 hours and no more than 15 hours, as needed. The need will be as determined by District Administration.
- 3. The duties of the guard assigned to this operation will be as follows:
  - To protect and safeguard the Department's property, equipment and other assets from fire, theft, vandalism and injury, to seek out and report fire, theft or other unauthorized occurrences and to enforce Department regulations and policies pertaining to security.
  - To receive and handle appropriately, incoming telephone and radio calls, and relay any pertinent information to the appropriate Department personnel.
  - To make rounds on an hourly basis, or as directed, at locations specified by the Department.
  - To make reports and records as needed in the guard log.
  - To take flags down, fold properly, and store in a proper place for the evening.

This is not intended to be all inclusive but only to give examples of job duties. Other logical and related duties may be assigned and will be expected to be performed.

- 4. Each guard shall report for duty at the scheduled duty time for briefing by the guard being relieved, or by the District Equipment Maintenance Supervisor or District Administration in case of any new instructions. They shall remain on duty until they are properly relieved or until the security period has ended and the regular daytime office employees have begun their activities. Each guard shall log in and log out appropriately in the events log. The security area is not to be left unattended at any time during the security periods set forth by District Administration.
- 5. The Guard Station will generally be the Shop Office or Front Desk. Guards are to remain at the Guard Station except when making clock rounds or when their duty-related services are needed elsewhere. Guards are not to sit at, or use equipment at, employees' desks other than at the Guard Station, except for the performance of assigned duties.
- 6. Clock keys are to be punched every 40-60 minutes. Any exceptions must be reported to and approval obtained from the District Equipment Maintenance Supervisor.
- 7. <u>All</u> persons entering or leaving the complex before or after regular working hours must provide appropriate information on and sign the visitors' log provided for that purpose. Specific instructions concerning admission to buildings and grounds will be provided by District Administration.

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- 8. Guards shall not fraternize with Department employees while either is on duty. Guards are expected to be pleasant and courteous, but to carry on no unnecessary conversation. They are to be helpful, but are not to be negligent of their assigned duties or hinder work of Department employees.
- 9. Guards shall not have visitors while on duty. This is a State Government facility and will be treated as such. Personal phone calls should be held to emergency calls only. All long distance calls shall be logged. Personal and non-work related long distance calls are strictly prohibited.
- 10. Guards shall not reveal or convey any information concerning this security assignment, on or off duty, to anyone except Security Company and designated Department officials, and fellow guards who need such information to carry out their assignment.
- 11. Any changes in orders concerning this assignment must come from one of the following, in order of priority: District Engineer, District Construction Engineer, District Maintenance Superintendent/Engineer or District Maintenance Equipment Supervisor.
- 12. Guards shall not be armed on this post. As indicated above, the duty of the guard is to observe and report improprieties to Department supervisors and/or the appropriate law enforcement or emergency agencies.
- 13. The successful bidder must have Workers' Compensation Insurance coverage for each employee involved in this assignment, Public Liability and Property Damage Insurance coverage, and insurance to cover breakage and/or pilferage of Department and Department employees' property. Any employee involved in this assignment must be bonded. Certificates of insurance and proof of employee bonding must be furnished before the employee performs any guard service.
- 14. Documentation indicating results of background investigations on any guard to be assigned (including any arrests <u>and/or</u> convictions for law violations, employee counseling for policy violations, etc.) must be furnished.
- 15. Documentation of any drug test results on any guard to be assigned must be furnished. Compliance with the Department's "Drug Free Workplace" policy is required.
- 16. This contract may be terminated by either party, with cause, upon giving the other party sixty (60) days written notice of intent to terminate.
- 17. The Department reserves the right of refusal, with reason, of any of the company's employees being allowed to work on Department grounds.
- 18. The Department reserves the right to require immediate replacement of a Security Company employee if it is discovered that an impropriety occurred while the employee was on duty at the Department. (i.e. use of drugs, alcohol, controlled substance, unauthorized visitors, unauthorized entry, unauthorized use of equipment, possession of contraband, violation of law, gross negligence, presence of firearms, violation of Department policies etc.)

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- 19. The Department reserves the right to require replacement of any employee found not to be performing their assigned duties.
- 20. The successful bidder shall invoice the Department on a monthly basis following the performance of services, noting total hours and hours per week or portion thereof.
- 21. The Department reserves the right to deduct from any moneys due any additional labor costs incurred by the Department as a result of no-shows or late-shows by security company employees.
- 22. The service must have a local contact, capable of handling absenteeism or other related problems, in the immediate area of the facility being served. ARDOT is not responsible for paying multiple guards in the same shift. The awarded contractor will be responsible for paying of any training required.
- 23. Bids shall be submitted for services to be provided and shall include all costs to the Department, including holiday pay. The Department requires a schedule of a 40-hour week plus fill-ins (when department staff is off due to annual leave, sick leave and holidays). Due to potential changes in our current staff the security service needs of the Department may change during the period of this contract. The addition of a second or third 40-hour week plus fill-ins may be necessary. The contractor will be notified 30 days in advance of a change in the basic schedule. After the date of the change, the appropriate rate bid per hour will be in effect.
  - For single shift, not less than 2080 hours (based on a 40 hour week) or more than 2400 hours (based on leave and holiday fill-ins)
  - For a double shift, no less than 4160 hours (based on twin 40 hour weeks) or more than 4400 hours
- 24. The ARDOT is not exempt from Arkansas State Sales and Use taxes, or local option city/county sales taxes, when applicable, and bidders are responsible to the State Revenue Department for such taxes. These taxes should not be included in bid prices, but where required by law, will be paid by ARDOT as an addition thereto, and should be added to the billing to ARDOT. The ARDOT is exempt from Federal Excise Taxes on all commodities except motor fuels. Where applicable, tax exemption certificates will be furnished by ARDOT.
- 25. The Department may extend the terms of this contract by written notice to the contractor at least 30 days before the contract expires. The expiration date of this contract will be March 31, 2020. Any extension must be at the existing bid prices for this contract and be mutually agreeable to both parties. Any extension shall be for a period of one year, and up to six extensions may be agreed to.

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26. For award consideration and evaluation of the best bid, the proposing contractors references, training program, related personnel experience, and work record will be evaluated, and a bid value will be determined as being total of:

2080 hours at the base bid hourly rate, plus; 2080 hours at the 1<sup>st</sup> year renewal rate, plus; 2080 hours at the 2<sup>nd</sup> year renewal rate, plus; 2080 hours at the 3<sup>rd</sup> year renewal rate, plus; 2080 hours at the 4<sup>th</sup> year renewal rate, plus; 2080 hours at the 5<sup>th</sup> year renewal rate, plus; 2080 hours at the 6<sup>th</sup> year renewal rate.

# LIST REFERENCES

| Company Name | Address | Contact Person/Phone No. |
|--------------|---------|--------------------------|
| 1.           |         |                          |
|              |         |                          |
| 2.           |         |                          |
|              |         |                          |
| 3.           |         |                          |
|              |         |                          |

27. Cooperative Purchasing. Other tax-supported entities\* in Arkansas (cities, counties, state agencies, school districts, etc.) may purchase commodities covered in this Contract on an individual basis under the same specifications and conditions, and at the pricing set forth by each vendor, all at the discretion of each vendor in each case. Prices could be reduced by a vendor for minor alterations in conditions (changing minimum order quantities, etc.) as agreed by both parties, but could not be raised above the contract bid price under any circumstances. Vendors would not be required to sell to any such entity under this Contract, and those entities would not be obligated to purchase from the Contract.

Each entity wishing to purchase from the Contract would make contact directly with the appropriate vendor(s). The Highway Department would remain "out of the loop" for such transactions: all contact, orders, invoices, payments, etc. regarding such transactions must take place exclusively between the tax-supported entity and the vendor. The Department would be held harmless of any and all liability arising from such transactions.

\*Tax-supported entities are defined as those receiving more than half of total funding from appropriated tax funds.

# ARKANSAS DEPARTMENT OF TRANSPORTATION SPECIAL PROVISION STANDARD OPERATING POLICIES AND PROCEDURES GUARDS @ ARDOT DISTRICT SEVEN HEADQUARTERS – CAMDEN

### SECTION I

**PURPOSE AND APPLICABILITY:** The purpose of this policy is to delineate the duties and responsibilities of District Seven Headquarters Guard personnel. It is applicable to anyone performing Guard duties, either an ARDOT employee as full time Guard, Contract Security Service Guard, or someone temporarily filling in at that position.

### **SECTION II**

**DUTY HOURS FOR GUARDS:** Normally, members of the District Office Staff are at their work assignments from 6:30 a.m. until 4:30 p.m., Monday through Friday, except for Department recognized holidays. At all other times, a Guard will be scheduled to be on duty at the District Seven Headquarters. Guards, either Contract Security Service or regular Department employees, will be under the direct supervision of the District Equipment Maintenance Supervisor and will receive their instructions from that person or other members of the District Supervisory Staff. Related information may also be found in the Specifications for Contract Security Services (copy attached). Generally, a work schedule will be established for the various Guards. Schedule changes may be made when necessary to accommodate vacations, illnesses, holidays or vacancies, and Guards or the Contract Security Service will normally be advised directly.

When a Guard shift change is made or when a Guard is being relieved by the District Office Staff in the morning, the Guard going off-duty is expected to thoroughly brief the personnel coming on duty of any on-going situations or emergencies.

# **SECTION III**

**GUARD SECURITY CHECKS:** The following is provided for general guidance in performing security rounds. During periods of absence from the Guard Station, the Guard shall carry the portable radio. In the absence of the radio, the Guard should conduct the security round as expeditiously as possible and return to the Guard Station.

A. INITIAL SECURITY CHECK: When the members of the District Staff leave for the day, the Guard should make a thorough check of the property and facilities to ensure everything is prepared for the oncoming Guard shift. Once a Guard has checked in for their shift they should not leave the facility until they are relieved. Guard checks should include, but are not limited to:

- Check the security of all yard buildings.
- Check perimeter fencing and gates.
- Check Resident Engineer Building/Materials Lab and adjacent buildings.
- Lock gates at 6:00 p.m. (depending on AHTD seasonal work schedule.)
- Open gates at **5:00 a.m.** (depending on AHTD seasonal work schedule.)
- Turn on the security lights of Headquarters.
- Make sure the gas pumps and station are locked.
- Check kitchen/coffee pot area to make sure appliances are not left on.
- Check radio channel (normally left on "Camden")
- Make sure the main telephone console is set to 'NT'
- Make sure the District Headquarters building is secure by checking the outside doors and windows in the front office area, supervisor parking area, and shop.
- Other outside contract personnel shall be admitted and doors shall be secured during and after completion of their assigned duties.
- Check the doors in the storeroom area to make sure they are locked.
- Turn off non-essential lighting in the District Headquarters and turn the front porch light on.
- Make note of any questionable or abnormal situations or security concerns and discuss them with the District Equipment Maintenance Supervisor or the District Supervisory Staff.
- Keys found in vehicles subject to pilfering should be hung on shop keyboard.
- Vehicles with lights left on should be turned off.
- **B. SUBSEQUENT ROUNDS:** During a working shift, the Guard should make security checks each hour, as a minimum. Since a predictable pattern is not particularly desirable rounds should be staggered. Hourly checks shall be made while carrying the security clock, and clock-in shall be made at all identified security stations, as well as a visual check of the front of District Headquarters building.

In the event of an intruder or a fire, immediately notify the appropriate emergency personnel first, then notify the District Maintenance Engineer or District Equipment Maintenance Supervisor. If damage to property or facilities is noticed, notify one of the above supervisors. They will direct further action. If any situation arises that requires corrective action outside the scope of Guard personnel, notification should be made to supervisors mentioned above. Also, see **Section VI**, **Emergency Calls** for further clarification.

- **C. OPENING PROCEDURES:** On weekdays, the District Headquarters is normally opened in preparation for the day staff during the 5:00 a.m. round. In addition to normal security checks and clock-ins, the following should be accomplished, as a minimum:
  - Open the east and west gates.
  - Turn on the office lights in the District Receptionist.
  - Turn all external security lights off.
  - Unlock the outside doors to the District Office Building.

# **SECTION IV**

**INCLEMENT WEATHER:** During periods of inclement weather, security rounds may be temporarily suspended. Inclement weather increases the probability of incoming telephone calls alerting the Department to roadway hazards. Also, lightning and ice accumulation could pose a risk to Guard personnel. During periods of freezing precipitation, road crew operations may require that the Guard provide coordination assistance. The Guard should consider these factors when deciding to temporarily suspend security rounds.

If security rounds are temporarily suspended, the Guard should still make periodic visual checks of the yard and grounds area. A notation should be entered in the Guard Log to explain the reason for the suspension of the security rounds.

### **SECTION V**

RADIO AND TELEPHONE USE: In all after-hours communications, the Guard is the ARDOT contact point. In all communications, the Guard should be both professional and courteous. If a caller is trying to reach one of the day staff, the Guard may advise the caller of the appropriate time to call back, or may offer to relay a message. Actions taken by the day staff will be based on the relayed information, therefore, it is important that the Guard try to be as accurate as possible.

When a caller gives notification of a hazardous situation, the Guard should record the information, and make a determination whether to call the Area Maintenance Supervisor (refer to **Section VI** as well) or just record it for possible action during normal working hours. When the caller is from the police or another government agency, the Guard should inquire if the caller feels that an immediate response is necessary. The report of a "Stop Sign" or "Yield Sign" down requires an immediate response from Department personnel.

In radio communications, the Guard should be familiar with the Radio Operators Manual and shall utilize the 10-code. (Shown in the Guard Information Manual)

# **SECTION VI**

EMERGENCY CALLS: When the Guard is made aware of an emergency situation, calling the appropriate Area Maintenance Supervisor is the first priority. They should refer to the maps posted in the Guard Station for assistance in determining the appropriate Area Maintenance Supervisor to call. Advise that supervisor of the situation as accurately as possible. Normally, they will call out crewmembers, but on occasion, they will have to make an on-site evaluation first. On those occasions, they may ask the Guard to call out members of their crew for them. The maintenance crew call order should be referred to prior to making these calls, unless the particular supervisor identifies specific personnel to be called.

In maintenance matters where the Guard or the Area Maintenance Supervisor feels the situation is significant, notification should be made to the District Maintenance Engineer. Normally, contact with the District Maintenance Engineer will indicate whether it is necessary to notify the District Construction Engineer or the District Engineer. Notify the appropriate member or members of the District Staff any time a situation is likely to significantly impact the public, or if ARDOT actions or work might be critically viewed by the public or media.

Resident Engineers are the contact points for new construction projects (i.e. other than maintenance). Any information about problems with a construction project, or contractor associated with a project, should be relayed to the Resident Engineer responsible for that particular project. (Refer to Resident Engineers' Project List) If the Resident Engineer is unavailable, contact the District Construction Engineer for further instructions.

# **SECTION VII**

**ROAD CLOSURES:** Whenever the Guard is notified that a road has become partially or completely blocked, the following needs to be determined:

- Reason for the blockage (accident, tree in the road, road flooded, etc.)
- Does ARDOT personnel need to respond? (Road surface damage/debris.)
- Anticipated length of time before traffic can resume.
- Exact location of the blockage.
- Is traffic being rerouted? Does it need to be rerouted?
- If their assistance is needed, notify ASP if an officer is not already on the scene.
- Call the District Staff if they need to respond.
- Notify the Area Maintenance Supervisor if the closure will be for more than an hour.
- Notify Little Rock Central via FAX utilizing the "Major Occurrences" form if a total road closure will be for two hours or more (total closure to traffic)
- Other notifications/call outs may be required. If any are required, the Area Maintenance Supervisor or the District Maintenance Engineer will direct them.

### **SECTION VIII**

WINTER WEATHER OPERATIONS: The onset of frozen precipitation can be the most demanding situation the Guard faces. On initial call out, the Guard normally faces numerous calls from the public and ARDOT employees, requests from some Area Supervisors to call out crewmembers for them, and considerable increases in radio traffic. At the start of winter weather operations notify the District Maintenance Engineer. The Central Headquarters in Little Rock will also need to be notified that winter weather operations have begun. This will be followed by entries into the Department's Weather Reporting System by the District Maintenance Engineer when the various Area Maintenance Supervisors have had time to assess and report on their areas of responsibility.

During periods of adverse road conditions, the Guard should stay acutely aware of all road conditions in this District, and try to be cognizant of surrounding Districts' road conditions. Guards will be expected to relay accurate information between the public, Area Maintenance Supervisors, and the District Staff. Breakdowns in communication at these critical times can result in wasted manpower and increased exposure time to hazardous situations by the public.

### **SECTION IX**

<u>PUBLIC AND MEDIA CONTACT:</u> The Guard can expect inquiries about road conditions and situations, and is expected to assist callers wherever possible. The Guard should decline a media request for an interview (live or taped). While the Guard is expected to be as informative and helpful as possible, a request for an interview must be referred to the District Engineer. The District Engineer is solely responsible for public statements, and he should be contacted, if available. If unavailable, the District Construction Engineer or the District Maintenance Engineer will assume that responsibility.

# **SECTION X**

AFTER HOURS SERVICE STATION OPERATION: On occasion, an ARDOT unit will need access to the service station after hours for fuel. Similarly, Arkansas Highway Police units utilize the fuel facilities. When requested to do so, the Guard should open the District compound and the service station. The Guard should ensure that any user properly signs for fuel/oil received, and note on the Guard log which unit required service. The station and compound will need to be re-locked after the departure of the unit.

### **SECTION XI**

<u>CLEAN UP:</u> The Guard will not be asked to perform routine janitorial duties. However, they will be expected to keep their duty area clean and they may be asked to assist the caretaker from time to time. Supervisory personnel may provide the Guards with more specific instructions as needs arise.

# **SECTION XII**

AFTER-HOURS DELIVERIES & VISITORS: Guards at the District Headquarters will not normally be asked to conduct or know the functions of the storeroom. Occasionally, a vendor may arrive late (after normal office working hours) and ask the Guard to allow them to drop off an order. The Guard should advise the party making the delivery to return during normal office hours. The Guard should not sign any documents acknowledging the delivery or obligating the

Department for payment, unless instructed to do so by the District Storeroom Supervisor, the District Equipment Maintenance Supervisor or a member of the District Supervisory Staff. A questionable situation may be resolved by calling the Storeroom Supervisor for clarification or further guidance.

ARDOT employees may have to access the District Headquarters after normal working hours, but they are required to sign the visitors' log. Forms for that purpose are to be kept near the front entrance. Non-employees must make arrangements for visits by contacting day staff personnel during normal working hours. The Guard shall not have visitors while on duty.

ARDOT Identification Cards, with photos, are provided to each ARDOT employee. The Guard should ask visitors to produce their ARDOT ID Card for verification if they are not known to or recognized by the Guard as an ARDOT employee. Likewise the Contract Security Service Company should provide their employees with Photo ID Cards to allow for easy identification by ARDOT personnel.

# Guard Schedule District Seven

| Monday Night    | 4:00 pm – Midnight | 4:00 pm – Midnight   Midnight – 6:30 am (Tuesday)                 | 14.5 hrs. |
|-----------------|--------------------|---|-----------|
| Tuesday Night   | 4:00 pm – Midnight | 4:00 pm – Midnight   Midnight – 6:30 am (Wednesday)   14.5 hrs.   | 14.5 hrs. |
| Wednesday Night | 4:00 pm – Midnight | 4:00  pm - Midnight   Midnight - 6:30  am (Thursday)   14.5  hrs. | 14.5 hrs. |
| Thursday Night  | 4:00 pm – Midnight | 4:00 pm – Midnight Midnight – 6:30 am (Friday)                    | 14.5 hrs. |
| Friday Night    | 4:30 pm – Midnight | (Y  | 13.5 hrs. |
| Saturday Day    | 6:00 am – 6:00 pm  |   | 12 hrs.   |
| Saturday Night  | 6:00 pm – Midnight | 6:00 pm – Midnight Midnight – 6:00 am (Sunday)                    | 12 hrs.   |
| Sunday Day      | 6:00 am – 6:00 pm  |   | 12 hrs.   |
| Sunday Night    | 6:00 pm – Midnight | 6:00 pm – Midnight   Midnight – 6:30 am (Monday)                  | 12.5 hrs. |

\* Note - Anticipated Schedule for the advertised contract.