



Disclaimer

Except for any statutes or regulations cited, the contents of this presentation do not have the force and effect of law and are not meant to bind the public in any way. This presentation is intended only to provide information regarding existing requirements under the law or agency policies.

Operational Benefits from Technology Deployment



- Improve health monitoring of infrastructure
- Improve operational efficiency
 - Improved mobility information
 - Quicker control ability
 - Better automation
- Improve user experiences
 - Transit arrival time
 - Travel time estimates





- Shorter device and system life cycle
- Increased exposure to maintenance challenges
- Cybersecurity vulnerability



History of Attacks and Vulnerabilities

| Back in the 20 th Century | Homemade signal preemption kitHijacked Ethernet switches on broadband cable modem |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Early 2000's | West Coast Toll tag vulnerability discovered Portable Dynamic Message Signs hack instruction online |
| 2010's | Digital parking meters vulnerabilities discovered Transit payment system and transit vehicles vulnerabilities discovered Public safety radio spectrum (4.9GHz) vulnerabilities discovered Center to field network attacked Sensors and controllers attacked, and vulnerabilities discovered Ransomware attacks on agency enterprise systems |
| Early 2020's | Monitoring interrupted on State highway due to ransomware attack |





- Information Technology IT or Technology Department
 - Email systems
 - General Internet services
- Operation Technology Transportation agency's responsibility
 - Traffic signal control
 - Optimization and management software
 - Advance traveler information systems



Cybersecurity vs. Cyber Resilience

| Cyber Resilience | The ability to anticipate, withstand, recover from, and adapt to adverse conditions, stresses, attacks, or compromises on systems that use or are enabled by cyber resources |
|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Cybersecurity | The process of protecting information by preventing, detecting, and responding to attacks. Prevention of damage to, protection of, and restoration of • computers, • electronic communications systems and services, • wire and electronic communication, • including information contained therein, to ensure its confidentiality, availability, integrity, authentication, and nonrepudiation. |

NIST Special Publication 800-160, Volume 2, Revision 1, "Developing Cyber-Resilient Systems: A Systems Security Engineering Approach"





- Use the right name
 - Don't call them "hackers"
 - Cyber Threat Actors present a threat
 - Security Researchers discover vulnerabilities
- Motivations Vary
 - Curiosity, bragging rights
 - Greed
 - Political causes
 - Warfare

All cyber attacks follow a similar cycle:





Scanning and Breaching the Perimeter



Mapping the Interior



Exploitation and Egress

What Must Be Protected?

- What is your agency's mission?
- Common mission:
 - Safe operation
 - Efficient mobility
 - Trusted information



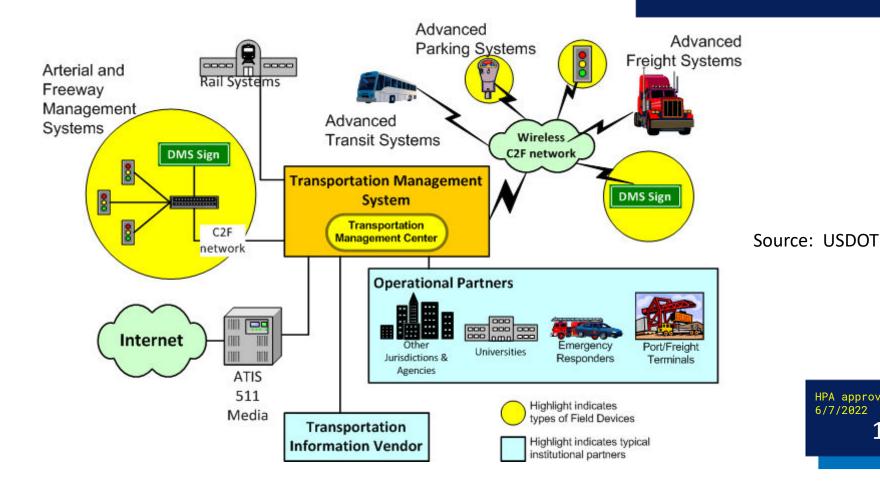




- Focus on delivering agency objectives
- Apply known defense concept to
 - Disrupt the "kill chain"
 - Minimize exposure of agency objectives
- Identify a sustainable level of engagement

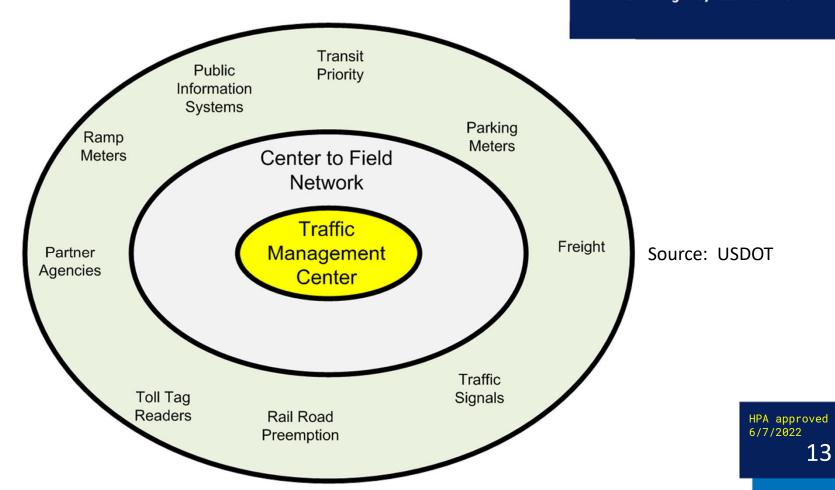
So where are we vulnerable?





So where are we vulnerable?

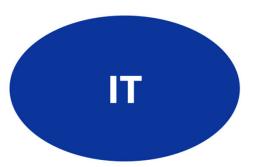
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Information Technology (IT) vs. Operational Technology (OT)

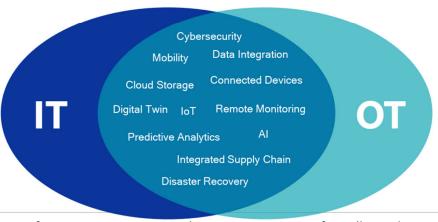
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The Future



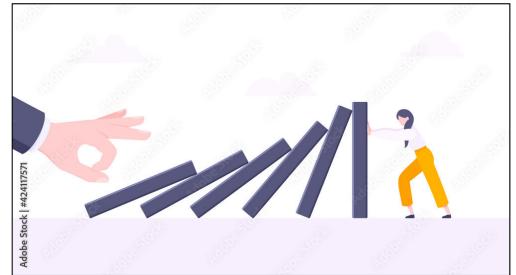
(Source: M. Rao, Virginia Department of Transportation. National Operations Center of Excellence (NoCoE) Webinar Series, October 6, 2020, webinar-series-part-2-how-leverage-it-resources-improve-tsmo)

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Balancing Security and Resilience



- Resilience
 - The capacity to recover quickly from a fault and maintain service
 - Transportation agencies are very good at resilience
- Security freedom from danger



Principles of Protection



- Cyber Security
 Framework offers a structured approach
- Developed by National Institute of Standards and Technology

The **Core Functions** of the Framework:

- Identify
- Protect
- Detect
- Respond
- Recover





- Not all attacks are battle worthy
- Not all nuisance attacks can be ignored



Staff is the line between disaster and hero



- Example San Francisco Metropolitan Transit Authority (2016)
 - Turn a ransomware attack into "Black Friday Miracle"
 - Search Term: "San Francisco MTA ransomware 2016"
- Example Hawaii Emergency Operation Center (2017)
 - Turn a press opportunity into a password breach incident.
 - Search Term: "Hawaii EOC password photo"

All Protection can be Circumvented by Staff

Unintended Risks

- Poor security habits
- Vulnerability from balancing customer service and security

Insider Risk

 Human Resources and organizational policies will be critical for insider attack





Teams should be functionally crosscutting



- Cross-Cutting Technical Team
 - Operational technology team
 - Information technology team

Internal and external communication team

- Keep manager informed and ready to make decisions when required
- Allow the technical team to stay focused on technical restoration
- Keep stakeholder and public informed and coordinated

Management and Human Resources

Sustainable staff training and management







- Executive Order 13636 (EO 13636) Improving Critical Infrastructure Cybersecurity
- Executive Order 13800 (EO 13800) Strengthening the Cybersecurity of Federal Networks and Critical Infrastructure
- **Presidential Policy Directive 21** (PPD-21) Critical Infrastructure Security and Resilience
- Presidential Policy Director 41 (PPD-41) U.S. Cyber Incident Coordination

Federal Regulations US Department of Transportation vs. Department of Homeland Security



- USDOT does not have regulations on transportation cybersecurity at State, Local, Tribal, and Territorial (SLTT) agencies
- Any Federal Regulation will come from Department of Homeland Security
 - Transportation Security Agency (TSA)
 - Cybersecurity and Infrastructure Security Agency (CISA)





- Each State can have its own regulation around cybersecurity
 - Privacy
 - Incident or breach disclosure
 - Consider impacts from local regulations

Possible Next Steps for your Organization

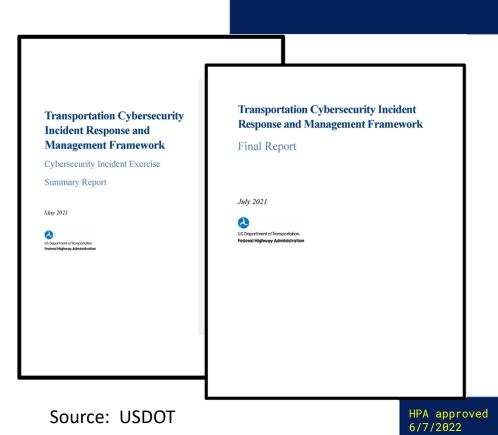


- Short Term
 - Identify what's important and the regulatory landscape
- Medium Term
 - Develop physical and human assets needs
 - Create the security process based on established model such as National Institute of Standards and Technology Cybersecurity Framework (NIST CSF)
- Long Term
 - Keep security process current as threat changes
 - Maintain workforce competency



Improve Cybersecurity Communication

- Identify and address existing gaps in vulnerability and exploit information sharing
- A framework for communication and information sharing for vulnerabilities and incident response
- Develop of glossary of common terms
- "Transportation Cybersecurity Incident Response and Management Framework" (available from ROSA-P)



U.S. Department of Transportation

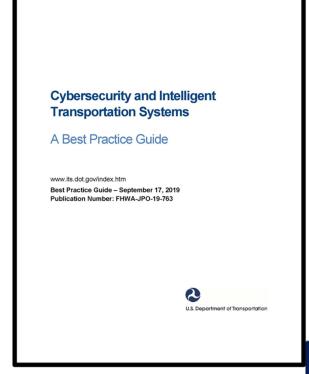
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25

Intelligent Transportation Systems Penetration Testing Guide



- Methodology of scoping a test: type, management, and test readiness
- Template test plan for your own penetration testing
- "Cybersecurity and Intelligent Transportation Systems – A Best Practice Guide" (source: ROSA-P)



Source: USDOT

Updated National ITS Architecture







Source: USDOT

27

Updated National Transportation Communications for ITS Protocol (NTCIP) Standards



A Working Group Draft of the NTCIP BSP2 VIG

NTCIP 9014 v01.01

National Transportation Communications for ITS Protocol

Infrastructure Standards Security
Assessment

Draft e81.01 July 21, 2028

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- Provides direction to other NTCIP Standards working group
- Focuses on
 - Simple Network Management Protocol (SNMP)
 - Replace SNMPv1 protocol with SNMPv3+ protocol
 - Mitigate SNMPv1 use cases that have technical barrier to upgrades
- Balances between Interoperability and security

Source: USDOT

ITS Profile for NIST Cybersecurity Framework



- In development during mid-2022
- Cybersecurity profile and candidate guidelines for State and Local DOTs' decision-making and activities to address cybersecurity issues for the ITS ecosystem
- Includes a reference implementation that describes how to implement cybersecurity controls for several service packages from the Architecture Reference for Cooperative and Intelligent Transportation (ARC-IT)

NCHRP Cybersecurity Projects



- TRB Snap Search Cyber
- Cybersecurity of Traffic Management Systems (NCHRP 3-127)
- Security 101: A Physical Security and Cybersecurity Primer for Transportation Agencies (NCHRP Research Report 930)
- Guidelines for State Transportation Agency Chief Executive Officers on Cybersecurity Issues and Protection Strategies (NCHRP 23-03, In Development)

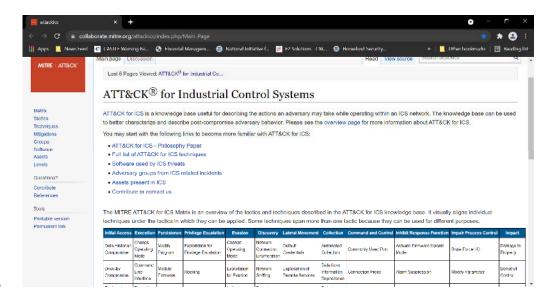


Source: TRB

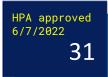
Additional Resources

- MITRE Adversarial Tactics, Techniques, and Common Knowledge (ATT&CK) searchable terms
- Transportation Management Center Information Technology Security (available from ROSA-P)
- ITS Joint Program Office Professional Capacity Building Program for additional training





Source: MITRE



Additional Resources (continued)





- Follow Cybersecurity & Infrastructure Security Agency (CISA)
- Monitor and issues cybersecurity threat and vulnerability warning
- Search term "Industrial Control Systems (ICS) cybersecurity training ICS-CERT" for training
- Source: CISA

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ITS JPO Cybersecurity Research Program





