

PURPOSE

To deliver a modern transportation system to enhance safety and quality of life in Arkansas

CORE VALUES



Safety

Committed to Arkansans' wellbeing



Trust

Dependable public service



Excellence

Quality in everything we do



Accountability

Responsible and transparent



Modern

Innovating for the future

Safety first, working as a TEAM

GOALS & STRATEGIC OBJECTIVES

SYSTEM

Provide innovative transportation solutions to improve safety and mobility

- Plan, develop, operate, and maintain an efficient, reliable, and resilient highway system
- Focus on all aspects of safety
- Continue to emphasize system preservation
- Excel at project delivery
- Manage assets in a transparent, data-driven, and cost-effective manner
- Ensure environmental stewardship

SERVICE

Deliver reliable and efficient customer service

- Strive to exceed customer expectations
- Provide timely and courteous customer service in all communications
- Be transparent
- Ensure compliance with all relevant regulations

EMPLOYEES

Ensure ARDOT is a great place to work

- Recruit and retain quality employees
- Encourage and empower decision making at all levels
- Invest in employee career development
- Promote teamwork and accountability
- Encourage innovation and risk-based decision making
- Strengthen knowledge management

PARTNERS

Collaborate and strengthen partnerships

- Listen to Arkansas residents and community leaders
- Engage with federal, state, and local governments
- Partner with industry to improve efficiency
- Learn from peer states' best practices